

Quality Policy

All Hatch employees, shareholders and other stakeholders are committed to meeting or exceeding our clients' expectations for:

Health, Safety, Environment and Community (HSEC)

- We are committed to the health and safety of our employees, clients, visitors and contractors. We use sustainable development principles in facility design, which balance the need for sound financial returns with the desire to do no harm to the environment and our communities.

Innovation

- We are an innovative organization committed to helping our clients achieve unprecedented and sustained business results.

Scope, Schedule and Cost

- We deliver projects, infrastructure, facilities and services efficiently to agreed parameters to the full satisfaction of the client and to a level of quality that differentiates Hatch.

Performance Reliability

- We consistently apply the Hatch Quality Management Processes, including the Project LifeCycle Process (PLP), effective engineering controls and project/construction management systems.

Communication

- We promote effective communication at all levels.

Personal Growth

- We encourage our highly skilled and motivated staff to excel at what they do. Each employee is encouraged to enhance their professional and personal development and given the opportunity to make a difference.

Continuous Improvement

- We establish and evaluate the metrics for ongoing improvement of the quality of our deliverables and our services. We encourage ideas and reward actions to achieve best-in-class performance.



Kurt Strobele
Chairman and CEO
May 2, 2011



Safety • Quality • Sustainability • Innovation



QM-POL-001